

# 2020 Annual Report



## Mission Statement

The mission of the Pittsford Community Library is to connect our community with an exceptional array of resources, including collections, technology, and services, and a competent, engaging staff in an historic canal-side setting. This dynamic combination provides a vibrant hub for lifelong learning in a warm and welcoming environment.

## Our Community Promise

To be welcoming, to be knowledgeable, to be compassionate, to be engaging, and to be fun.

January 1 - March 14  
Open with regular hours & services

March 15 - May 31  
Building Closed  
Digital Services & Virtual Programs

June 1 - June 28  
Curbside Service

June 29  
Building reopens with limited hours & services

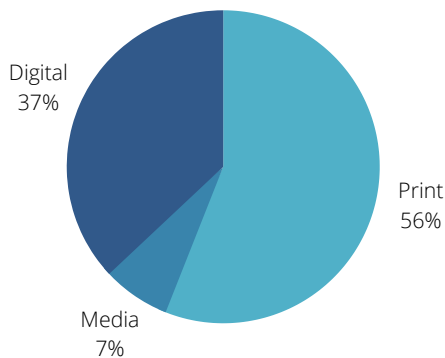
## Key Statistics

- 380,087** items circulated
- 37,633** digital resource sessions
- 23,242** resident cardholders
- 127,903** in-person visits
- 56,311** website visits
- 4,790** social media and enews followers
- 2,130** curbside or low-contact pickups
- 27,993** information requests answered
- 4,318** public computer sessions
- 11,290** people attended **411** virtual programs

## Collections

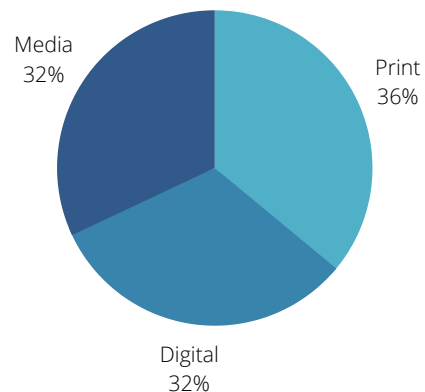
### Collection Holdings by Type

In response to community needs and interests, PCL provides a high-quality collection of books and other materials in a variety of formats. In 2020, PCL reported **204,180 items** in its print and digital collections.



### Total Collection & Resource Use by Type

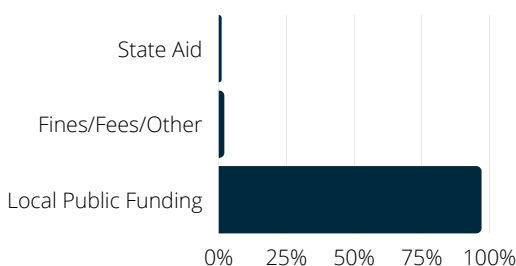
In 2020, **417,720 items** were borrowed, downloaded, or streamed. This includes books, movies, CDs, and all digital materials from downloaded ebooks and database articles to streamed movies.



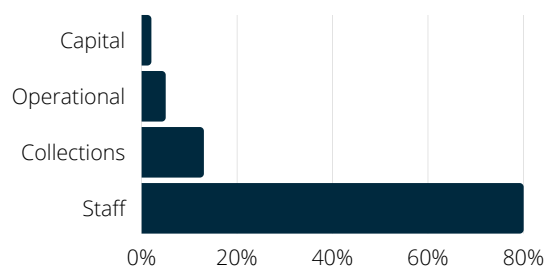
## Budget

**\$1,391,826** operating budget

### Revenue by Source



### Expenditure by Type



### GRATITUDE

*Thank you to all those whose dedication, support, and generosity make PCL thrive:*  
 Town of Pittsford  
 Library Board of Trustees  
 Friends of the Pittsford Community Library  
 Pittsford Community Library Foundation  
 Monroe County Library System  
 Our patrons, volunteers, and advocates